

Boise State University Housing

MAINTENANCE REQUESTS:

All maintenance and repair requests must be made through University Housing. Each time you call to request a work order, please be prepared to provide the following information: your name, apartment address, apartment number, Bronco email address, contact phone number and a brief description of the issue.

Business Hours Maintenance Requests:

NON-Emergencies and **Emergencies**

Call 208-447-1002 or stop by the Apartment Front Desk in the Village Apartments Community Center to have a work order placed. You may also contact the Main Housing Office in Chaffee Hall at 208-447-1001.

After Hours and Holiday Maintenance Requests:

NON-Emergencies: Please leave a message

Emergencies: Call 208-867-6178.

UTILITIES:

If you fail to set up a power and/or gas account in your name, University Housing will charge your housing account for your usage. You will also be charged an administrative fee of \$15.00 per month for each month we have to bill you for your service.

Idaho Power, 208-388-2323 (All Complexes)

Intermountain Gas, 208-377-6840, (Village and Square)

Telephone Service

For Heights, Park, or Village please contact:

Qwest, 1-800-244-1111

Square and Manor have two options:

Option 1: use a cell phone

Option 2: local telephone service for \$30.00 through Boise State

Cable Television Service

University Heights, Manor, Park, and Village please contact:

CableOne at 208-375-8288