Telemental Health Services Collaborator Consent

Telemental Health Services at Health Services is the practice of delivering non-emergency mental health counseling from a distance via video conferencing. This service is delivered face-to-face synchronously with the client and licensed clinician in different physical locations within the state of Idaho. Home-based therapy requires a third party on the premises to provide timely and efficient intervention in certain circumstances outlined below.

**Collaborator:**
An agreed upon person, by the client and clinician, who is in the locale of the client and available to contact local authorities in the case of an emergency, provide emergency transportation, be a point of contact in the event of lost electronic communication, and troubleshoot technical issues, all on behalf of the client. Collaborators can be the client’s family or friend.

**Collaborator Contact Information:**

Name:

Phone number:

Client Name:

**Roles of the Collaborator:**
- Be physically located near the client during telemental health sessions
- Be able to contact local authorities in the case of a client emergency. If you are unable or unwilling to complete this step, the clinician will contact local authorities on the client’s behalf
- Provide emergency transportation for the client
- Be a point of contact in the event of lost electronic communication involving the telemental health session
- Troubleshoot technical issues that arise during the client’s telemental health session

**Confidentiality:**
In compliance with applicable Federal Laws and regulations along with Idaho state statutes, all the information obtained during the client’s telemental health session will be kept confidential as required by law. Information gathered during the telemental health session will not be revealed to you or anyone else outside of Health Services without the client’s consent, unless the situation is deemed an emergency. In that case, only the minimum necessary information will be shared with you, so you can help protect the client if they present a serious and foreseeable threat to themselves or others.