

2020 Biennial Report on Victimization & Victim Services in Idaho, Volume 1, Issue 2

Idaho Crime Victim Service Provider Survey

Overview

The purpose of the crime victim service provider survey was to understand agency characteristics, services, needs, and barriers in 2019. A total of 103 agencies were contacted to participate and were sent a link to the online survey administered through Qualtrics.

Who was asked to participate?

- Recipients of Victims of Crime Act (VOCA) funding
- Member agencies of the Idaho Coalition Against Sexual and Domestic Violence (ICASDV)
- Victim Witness Programs

What information was gathered?

- Number and type of crime victims served
- Contact with underserved/vulnerable populations
- Breadth of services provided
- Services the agency needed, but was unable to offer
- Barriers faced by the agency
- If satisfaction surveys or evaluations were administered
- Agency characteristics (e.g., sources of funding, number of employees, training requirements, and agency service area)

Survey response rate of 35%

- 11** Victim witness units (6 police & 5 prosecution)
- 10** Community-based victim service agencies
- 9** Other service providers (e.g. family justice center, refugee resettlement, government victim services, civil legal services)
- 3** Child advocacy centers
- 3** Multiple agency functions (e.g., between community based and family justice center)

Participating agency locations & service area

- 80.6%** Of participating agencies are located in metro counties (i.e., more urban)
- 63.7%** Reported serving 1-2 counties
- 57.6%** Serve one or more non-metro counties (i.e., more rural)
- 10** Counties were served by only three participating agencies that serve the entire state

Counties Served: All Providers

