

Take credit for work/contributions of others (yours or a co-worker)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use gossip or rumors to turn others against you or a co-worker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Breach a confidence (share personal information about you or a co-worker made in confidence)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Make rude non-verbal behaviors or gestures (toward you or a co-worker)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent do you think incivility is a problem in your workplace?

- No problem at all
- Mild problem
- Moderate problem
- Serious problem
- I don't know/can't answer

In your opinion, which factors contribute to incivility in your workplace? (Check all that apply)

- Stress
- Organizational conditions/ volatility/stressful
- Unclear roles and expectations and imbalance of power
- Sense of entitlement and superiority
- Demanding workloads
- Technology overload/changes
- Juggling multiple roles and responsibilities
- Inadequate resources (financial, human, informational, etc)
- Lack of knowledge and skills in managing conflict
- Other _____

Overall, how do you rate the level of CIVILITY in your workplace? (Scale from 0-100)
(0 is absence of civility, 100 is completely civil)

Fill in the blank items:

- The following description is an example of an uncivil encounter you have experienced within the past 12 months (fill in the blank)...
- The most effective way to promote or address workplace civility is to (fill in the blank)....