

# Loretta H. Constantinidis, LCSW

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## Education

- Boise State University  
Master of Social Work May 1995
- Boise State University  
Bachelor of Arts, Social Work May 1992  
Bachelor of Arts, Social Science/Public Affairs May 1992

## Licensure

- Licensed Clinical Social Worker in Idaho (LCSW-24663)

## Professional Experience

### Clinical Director, Social Work & Spiritual Care, St. Luke's Health System, Boise, Idaho

May 2015 – present

- Provide leadership for the departments of Social Work, Spiritual Care and Clinical Pastoral Education (CPE)
- Management of \$3.5 million combined budget
- Oversight of 65 hospital social workers, chaplains and CPE residents and 10 – 15 social work and chaplaincy students
- Matrix clinical support of 40+ additional social workers in outpatient areas and clinics
- Community liaison to Housing First, Allumbaugh House, Dementia Task Force and Region IV Crisis Center community initiatives
- Developed social work and chaplaincy work flows and clinical documentation in new electronic medical record
- Lead job architecture process for Social Work and Behavioral Health, aligning roles and pay structure for these job families

### Adjunct Faculty, Boise State University, School of Social Work, Boise, Idaho

March 2017 – present

- SW 506 Program Leadership & Management, 2017 Spring Session (Online)
- SW 575/SW 577 Advanced Social Work Practicum, 2017 Summer Session (Online)

### Clinical Manager, Social Work, St. Luke's Health System, Boise, Idaho

February 2005 – May 2015

- Provided direct supervision of 35+ inpatient and emergency department social workers while maintaining the highest tier of employee engagement scores.
- Led and participated in interdisciplinary policy and procedure development and implementation task forces.
- Coordinated annual St. Luke's With Love project, serving 110+ families during holidays
- Administration of \$120K patient assistance fund program

### Clinical Educator, Social Work, St. Luke's Health System, Boise, Idaho

August 2003 – February 2005

- Oversight of MSW Practicum program at St. Luke's with 10+ MSW students annually
- Developed formal internship program that included weekly MSW student education and support groups and field supervisor education and support.
- Developed and implemented Annual Professional Social Work Education and Celebration Day, an event with 100+ attendees annually.
- Provided oversight for on-boarding of new social workers.
- Developed and implemented performance based competencies for Social Workers.

### Pediatric/Perinatal Social Worker, St. Luke's Children's Hospital, Boise, Idaho

August 1996 – August 2003.

- Provided medical social work services for busy NICU, Pediatric/PICU and Women's service areas.
- Collaborated closely with the multidisciplinary team on multiple projects and task forces.
- Provided primary field supervision of MSW interns.

**Organ Tissue Requestor, St. Luke's Health System, Boise, Idaho**

2002 – 2013

- Facilitated requests for eyes, tissue and internal organs following the death of a potential donor.

**Patient Satisfaction Coordinator, St. Luke's Health System, Boise, Idaho**

October 1995 to August 1996.

- Provided patients and families with opportunity to express care related concerns, brought concerns to department leaders for appropriate response and resolution.
- Administered patient satisfaction surveys, coordinated survey results, presented results to department directors, monitored results.

**Child and Family Therapist, Warm Springs Counseling Center, Boise, Idaho**

May 1995 to August 1996.

- Provided individual and group, cognitive based therapy to children, adolescents and young parents in outpatient mental health setting.

**Research Assistant, Child Welfare Research and Training Program, Boise State University, School of Social Work**

October 1993 to June 1995.

- Provided research support to faculty in the School of Social Work.

**Independent Living Program Assistant and Counselor II, Northwest Children's Homes, Nampa, Idaho**

September 1991 to May 1995.

- Developed programs for at-risk adolescent girls transitioning from foster care to adulthood.
- Provided day-to-day milieu oversight, including individual and group work in a residential treatment setting.

**Honors/Activities**

- NASW National Modernization Task Force, November 2013 – May 2015
- NASW Idaho Chapter, Member-At-Large, July 2014 to present
- NASW, Idaho Chapter, President, July 2012 – June 2014
- St. Luke's Institutional Review Board member, 2012 – present
- St. Luke's Ethic Committee Member, 2015 - 2017
- NASW Idaho Chapter, Continuing Education Committee Chair, 2005 - present
- St. Luke's Clinical Pastoral Education (CPE) Advisory Council, Chair, 2012 – 2015
- BSU School of Social Work Field Instructor of the Year, 2009
- Tribute to Women & Industry (TWIN) Honoree, 2007
- Board Member, Ronald McDonald House Charities of Idaho, January 2003 - 2005
- St. Luke's President's Award Recipient, 1999

**Memberships**

- National Association of Social Workers
- Society for Social Work Leadership in Healthcare